



## House rules Ice Sports Center Schluefweg

### Scope of application

These house rules apply to the entire grounds and facility of the Ice Sports Center Schluefweg. The special instructions stipulated in the house rules of the respective organiser also apply. For home matches, those of EHC Kloten Sport AG ([www.ehc-kloten.ch](http://www.ehc-kloten.ch)) apply. In addition, the rules on order and safety of the Swiss Ice Hockey Federation (SIHF), the regulations of the fire authority and all other legal provisions apply to match attendees.

### Liability

Use of the facility is at your own responsibility and risk. The City of Kloten is not liable for accidents or other damage caused by disobeying the house rules, not following the instructions of operating staff and security personnel, a lack of care, personal fault or the actions of third parties, or incidents of theft. Any objects found are to be handed in to the operating personnel or respective team staff.

### Video surveillance

The outdoor area and most of the indoor areas of the ice sports center are under video surveillance.

### Admission

Where a fee is charged for admission, the entrance ticket shall be carried at all times and shall be presented to authorised staff on request.

### Ban on smoking

Smoking is strictly forbidden inside the ice sports center.

### Ban on alcohol/drugs

Alcohol is strictly forbidden in all cloakrooms, adjoining rooms, showers, service rooms and cloakroom corridors. Dealing and consuming drugs is prohibited in all buildings and on the entire ice sports center grounds.

### Dogs

Dogs are permitted inside the ice sports center, but they must be kept on a leash.

### Emergency exits

Emergency exits, escape routes, entrance and exit doors, corridors and staircases are to be kept clear at all times and shall not be blocked. Emergency exits may only be used in emergencies.

### Floor damage

Visitors may not use private or rented skates on surfaces deemed not suitable for ice skating. Any resulting damage to floors or rented ice skates will be charged.

### Fences

It is prohibited to sit or stand on barriers and perimeter fences or to climb over them.

**Entering the rink**

For safety reasons, it is strictly forbidden to enter the rink while it is being cleaned. Only operating personnel and personnel with appropriate authorisation may enter the rink without skates.

**Duty of care**

Any use beyond the standard operation of facilities, buildings, furnishings, technical equipment such as lighting and heating fixtures, loudspeaker systems and scoreboards is not allowed.

**Order and waste**

Cloakrooms and other allocated rooms (meeting rooms, conference rooms, etc.) are to be left in a clean and tidy condition. The furniture must be arranged and left in the same condition as on arrival. Waste must be disposed of in the appropriate containers. Additional costs incurred by the operating staff will be charged. Any damage and contamination must be reported to the operating staff.

**Public ice skating**

During public ice skating, playing ice hockey is only permitted on request. The rink will be divided up in such cases.

**Public cloakrooms**

The cloakrooms, showers and toilets of the public rink can be used by athletes and walkers all year round. These rooms may only be used for their intended purpose and must be left in proper condition. The lockers must be cleared every evening.

**Violations and expulsion from the facility**

Instructions from operating staff, security unit members and the police must be followed. Anyone who violates these house rules, seriously disturbs order, harasses other users or whose behaviour gives rise to justifiable complaints may be expelled from the facility or fined by the competent bodies.

**Ban on entering**

Management is entitled to ban anyone who grossly violates the house rules. In the event of expulsion from the facility, neither admission nor any subscription costs will be refunded. Additional costs arising from misconduct may be charged to the person causing the disruption in accordance with the applicable fee schedule.

**Billposting**

Posters and flyers are only allowed with the express permission of ice sports center management.

**Rental contracts**

These house rules are an integral part of all rental contracts.

**Barriers**

Some or all of the facility may be blocked for events and maintenance work.

**Completeness**

These house rules do not claim to be exhaustive, and extra information may be added based on circumstances or special occasions/events.

**Fee regulation**

Fees are set out in the City of Kloten's Fee Schedule for Leisure and Sport ([www.schluefweg.ch/preise](http://www.schluefweg.ch/preise), 'Gebührenreglement Freizeit und Sport').

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CITY OF KLOTEN

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